GENERAL DYNAMICS
Mission Systems

End-to-End Supply Chain VISIBILITY

Kendall Rodrick & Emily Ferrall

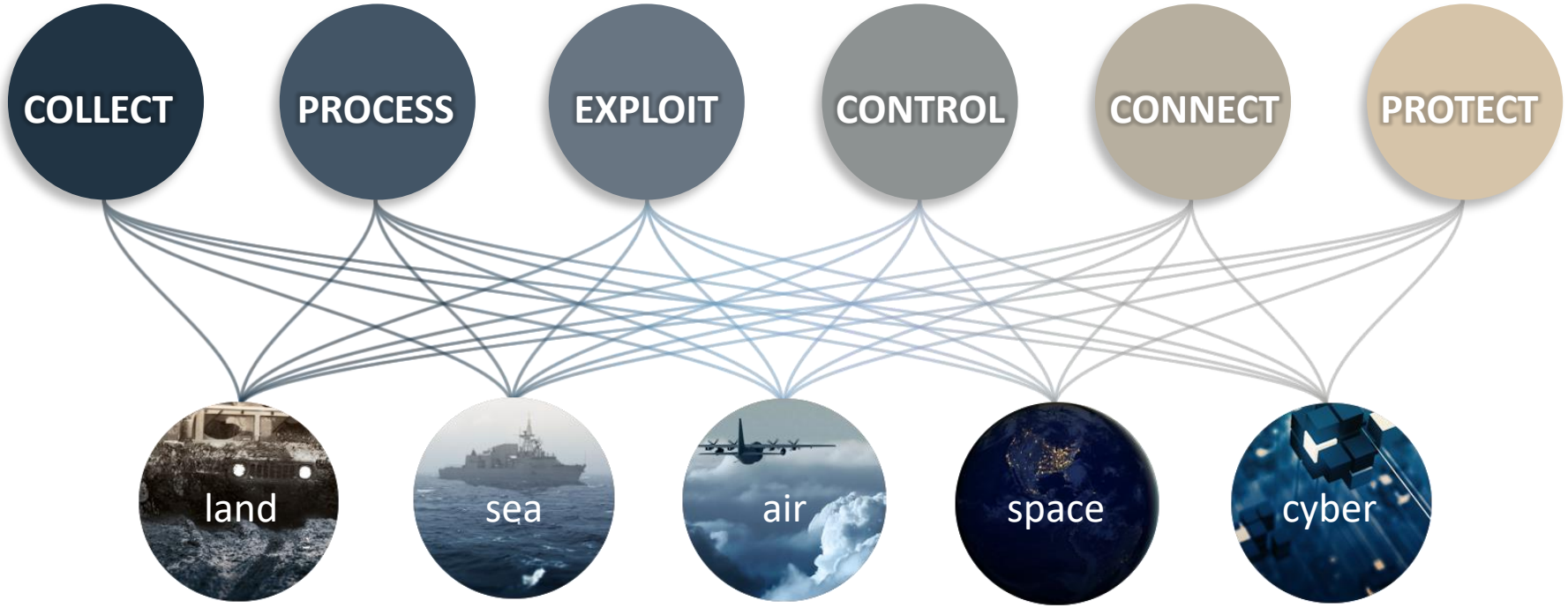
November 14, 2019

Agenda

- About your Business Unit
- Team Members
- Problem Statement
- Strategic Objectives
- Risk Tool Evolution
- Risk Management Tools Demo
- Risk Tools Cost Avoidance
- Risk Tool Time Savings
- Risk Alerts
- Enabling End-to-End Visibility
- Operational Improvements
- Transferable Savings
- Closing

About General Dynamics Mission Systems

FULL-SPECTRUM MISSION CAPABILITIES



BRINGING BREADTH AND DEPTH ACROSS ALL DOMAINS
EMBRACING AGILE TO IMPROVE THE SPEED OF CAPABILITY TO MISSION

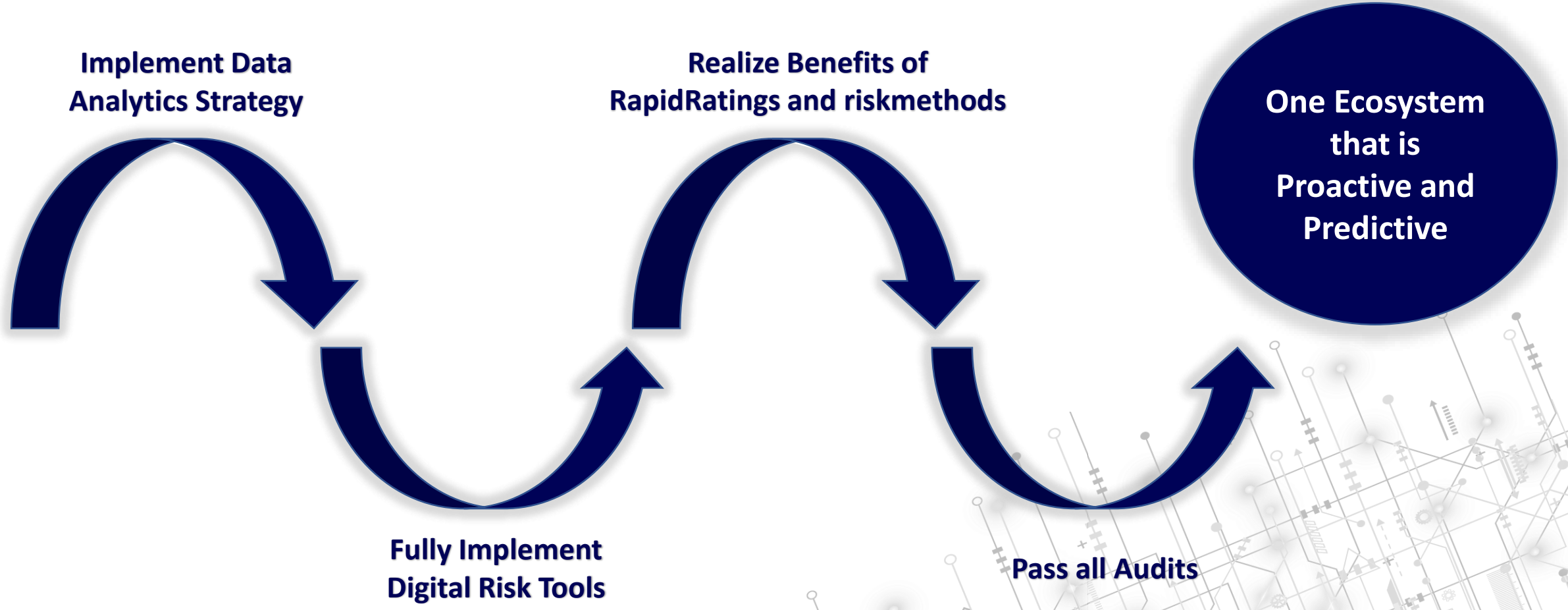
Team Members

Team Member	Contact Information	Cross-Functional Team
Cindi Wong	Cindi.Wong@gd-ms.com	Core Risk Management Team
Kendall Rodrick	Kendall.Rodrick@gd-ms.com	Core Risk Management Team
Emily Ferrall	Emily.Ferrall@gd-ms.com	Core Risk Management Team
Lisa Cibotti	Lisa.Cibotti@gd-ms.com	Systems and Solutions Team
Vince Mccargar	Vince.Mccargar@gd-ms.com	Systems and Solutions Team
Mark Ofori-Kyei	Mark.Ofori-Kyei@gd-ms.com	Quality
Commodity Managers		Enterprise Procurement

Problem Statement

- Insufficient financial tool
  - Limited view of financial health
- Lack of systematic way of monitoring risk
  - Cyber security
  - Natural disasters
  - Company viability
- Lack of visibility and accountability of scorecard actions
  - No prompt to required actions
  - No visibility to action taken

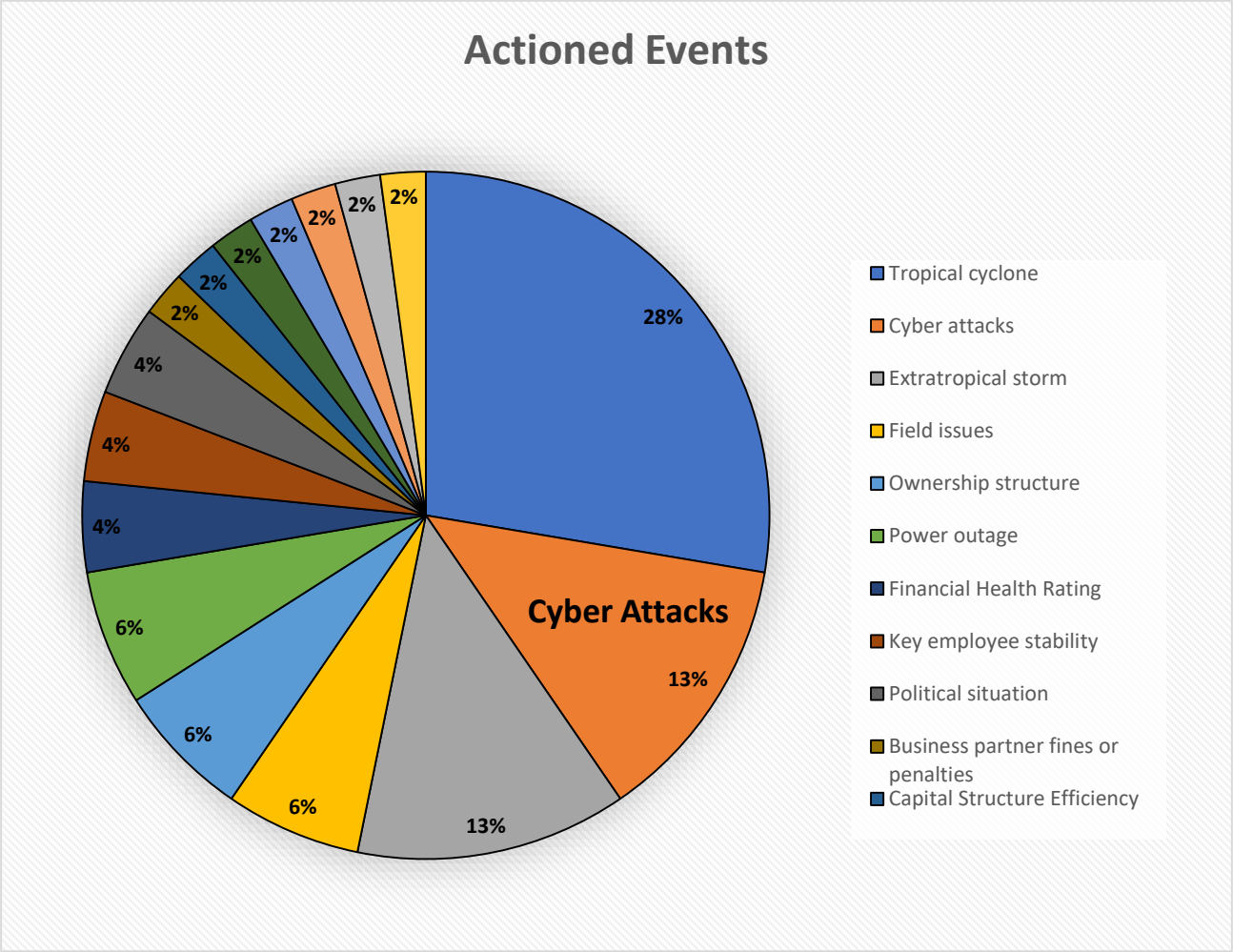
Strategic Objectives



Risk Tool Evolution

Previous Tool: experian	Current Financial Risk Tool: RAPIDRATINGS™	Current Risk Monitoring Tool: riskmethods
Public Financial Information	Public & Private Financial Information	Actively monitors our supply base
Short Term Credit Default	Short and Long Term Credit Default	Create Action Plans
Derogatory Payments	Predictive financial risk assessment	Analyze Impact of Supply Disruptions
Payment Trending	Financial Dialogue Report	Receive Real Time Alerts
Trade Payments	Company Benchmarking Reports	Increase Visibility
Firmographic Data	Pinpoints Key Strengths, Weaknesses, and Abnormal Items	Track Sub-Tier Suppliers

Risk Tools Cost Avoidance

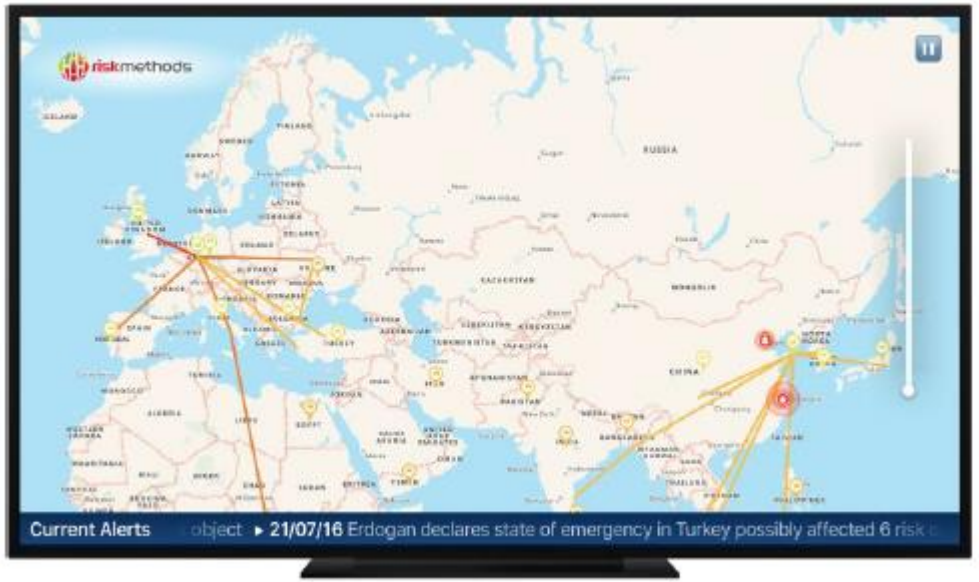


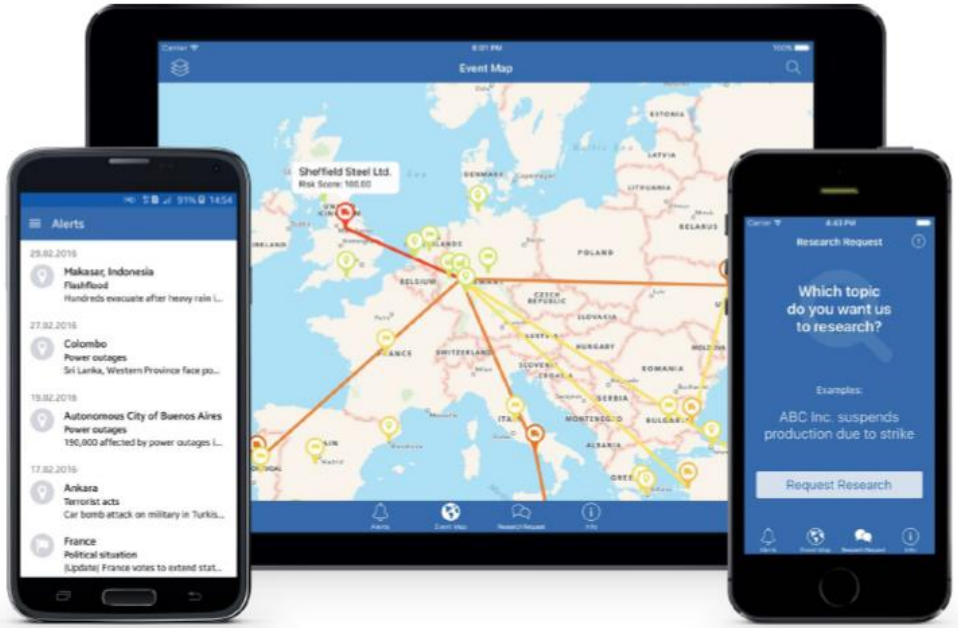
- 47 Actioned Events in 2018
  - 159 impacted suppliers
- Cyber attacks second highest category
- Cost avoidance is 26% of total impacted supplier spend

Risk Tool Time Savings Per Year

Risk Alerts

- Risk TV
  - Increase visibility of risk management activities
  - Current alerts in news ticker and interactive map
- Mobile Application
  - Receive real-time alerts
  - Request topic research
- Desktop Application





Enabling End-to-End Visibility

Operational Improvements

REDUCTION OF NON-VALUE ADDED ACTIVITY

Return on Invested Capital

Improvement in Product Quality

Quality

PROACTIVE RISK MITIGATION

Safety

Cash Flow

Increase Small Business Spend

INTERNAL MANAGEMENT CONTROLS

Debt Reduction

Transferable Savings

Closing

"Leading Practice" 2018 E&Y Internal Audit

"Strength" 2019 AS9100 Audit

Integrated Risk Management Solution

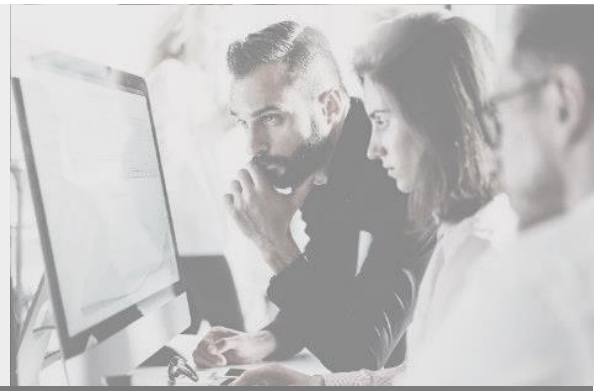
Who We Are

We provide the most sophisticated analysis on the financial health of public and private companies in the world. Our analytics software predicts financial outcomes for your most important suppliers. We are transforming the way the world's leading companies manage enterprise risk.

We are RapidRatings.

"With RapidRatings… we doubled the scope of suppliers that we had in our program and we eliminated manual work by **80%**

— Director of Supplier Risk Management, Philips



150+

MILLION

Number of public and private companies rated globally

130+

COUNTRIES

Number of countries in which we've rated private companies

© 2019 RapidRatings

FHR Network

FHR Network® sets a new standard for financial health transparency between business partners.

Suppliers and vendors demonstrate financial resiliency, while enterprise clients get deeper supply chain visibility.

Enterprise

Gain access to more FHRs and scale your risk management program while lowering costs

Members

Leverage the industry standard for financial health to win more business from clients and prospects.

© 2019 RapidRatings

Defining the Commercial Value in Transparency

Enterprises Benefit

Gain greater visibility into supplier risks by scaling access to private company financial health ratings.

More Effective

Increase FHR® coverage. Keep ratings current with automatic updates when members refresh their financial statements

More Affordable

Lower risk management costs while scaling up coverage.

Members Benefit

Join the FHR Network to easily and securely share FHR score with any customer or prospect.

Learn — Gain competitive insights and benchmark financial performance

Grow — Share FHRs to build stronger customer relationships and win new business.

Protect — Access FHRs on suppliers and build an enterprise-class supply chain to protect brand and profits

© 2019 RapidRatings

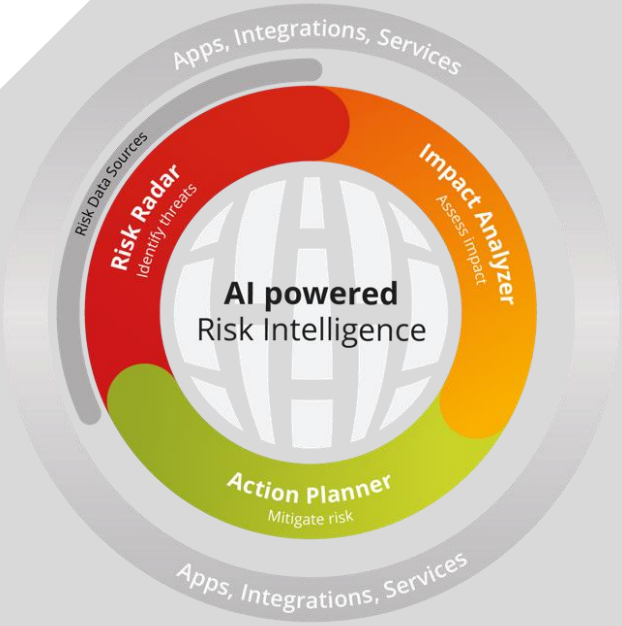
Our Mission

Empower companies of any size to master supply risk and create reliable supply networks

riskmethods 2019 © All Rights reserved.

The riskmethods Solution
Best-in-class and easy activation

- Complete risk picture for more informed decisions
- Rapid go-live with an intuitive user experience for easy adoption
- Superior 24/7 Risk Intelligence, powered by AI, delivers only relevant insights
- Integrate all sources of risk data to create your single source of truth
- Experienced Customer Success team to guide you on your journey



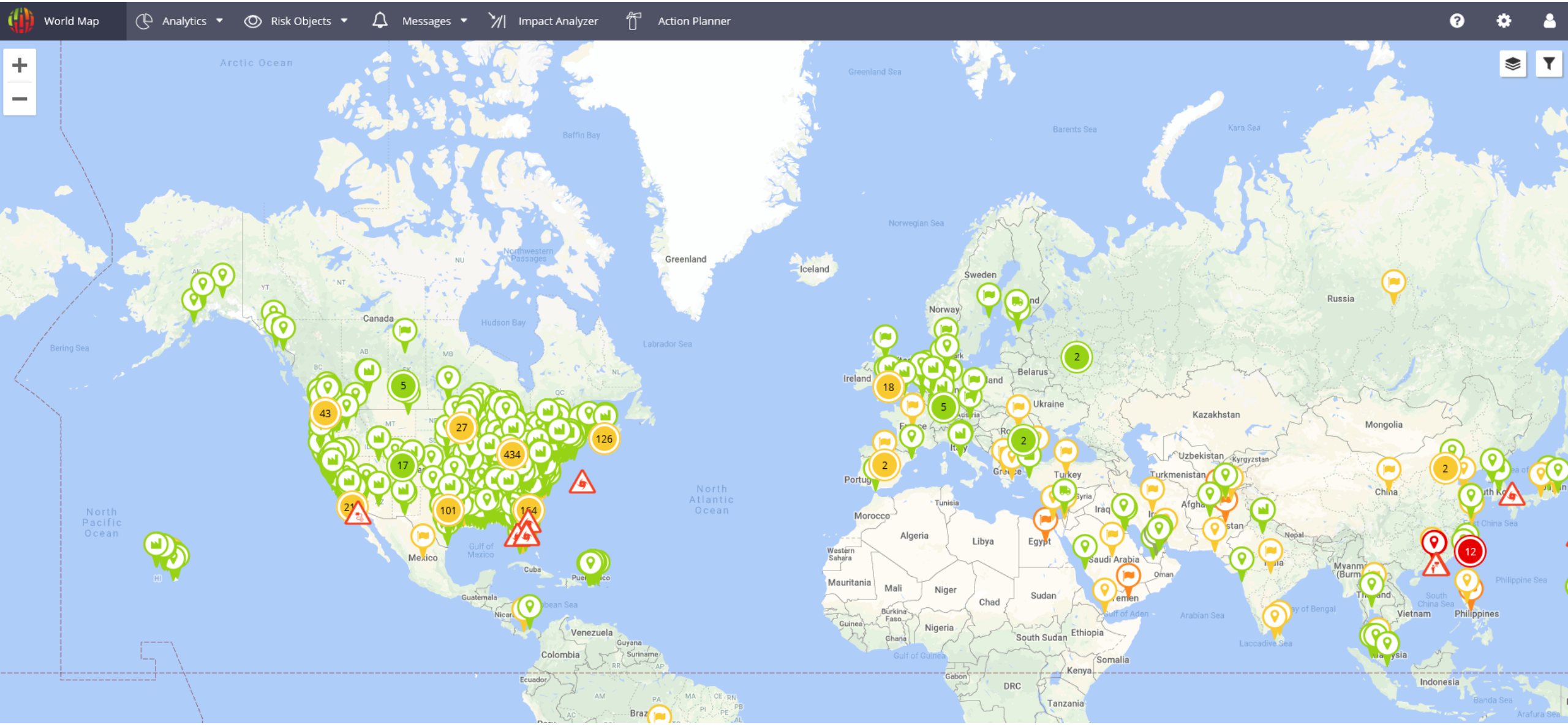
1 Add your data

2 Kick off

3 Go live

riskmethods 2019 © All Rights reserved.

Backup Slides


World Map
Analytics
Risk Objects
Messages
Impact Analyzer
Action Planner
Arctic Ocean
Greenland Sea
Barents Sea
Kara Sea
Baffin Bay
Greenland
Iceland
Norwegian Sea
Hudson Bay
Labrador Sea
Bering Sea
North Pacific Ocean
North Atlantic Ocean
Canada
Mexico
Gulf of Mexico
Cuba
Venezuela
Colombia
Guyana
Suriname
Ecuador
Guatemala
Sweden
Norway
Ireland
Belarus
Ukraine
Russia
Kazakhstan
Mongolia
Uzbekistan
Turkmenistan
Kyrgyzstan
Turkey
Iraq
Syria
Egypt
Libya
Algeria
Tunisia
Morocco
Western Sahara
Mauritania
Mali
Niger
Chad
Sudan
Nigeria
Ethiopia
South Sudan
Somalia
Kenya
DRC
Tanzania
Saudi Arabia
Oman
Yemen
Gulf of Aden
Arabian Sea
Laccadive Sea
Nepal
China
Vietnam
Philippines
Indonesia
Philippine Sea
South China Sea
Banda Sea
Arafura Sea
Gulf of Guinea
Guinea
Burkina Faso
Ghana
Gabon
43
5
27
434
126
17
21
101
164
18
5
2
2
2
2
12

FHR® Search

The FHR is a predictive analytic between 0 and 100 that identifies companies likely to experience financial distress

Search for a Company FHR

BY COMPANY NAME

Are you looking for a company for which you have requested an FHR? CHECK THE STATUS OF YOUR REQUEST

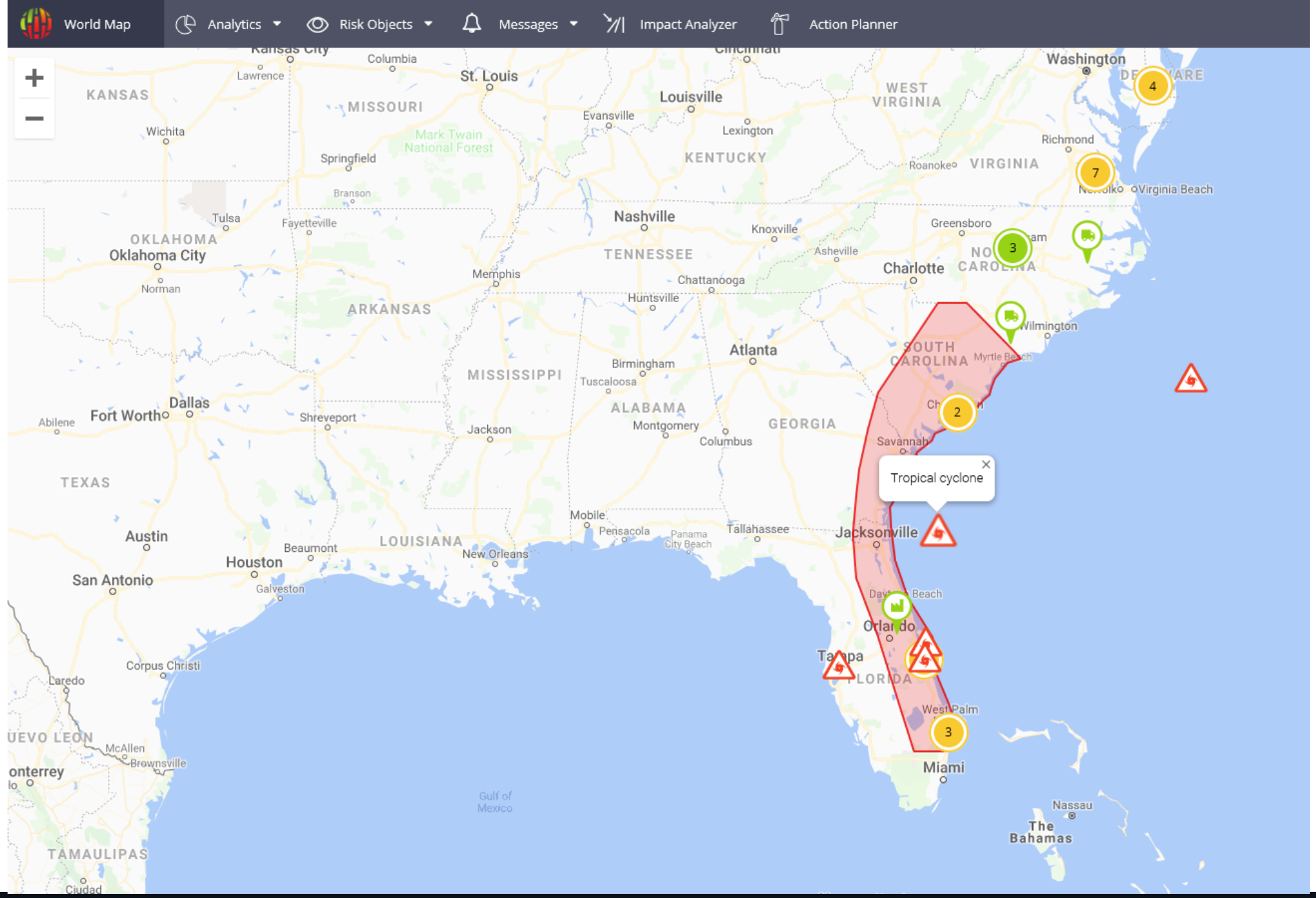
Looking for a Public Company?
REQUEST A PUBLIC FINANCIAL HEALTH REPORT

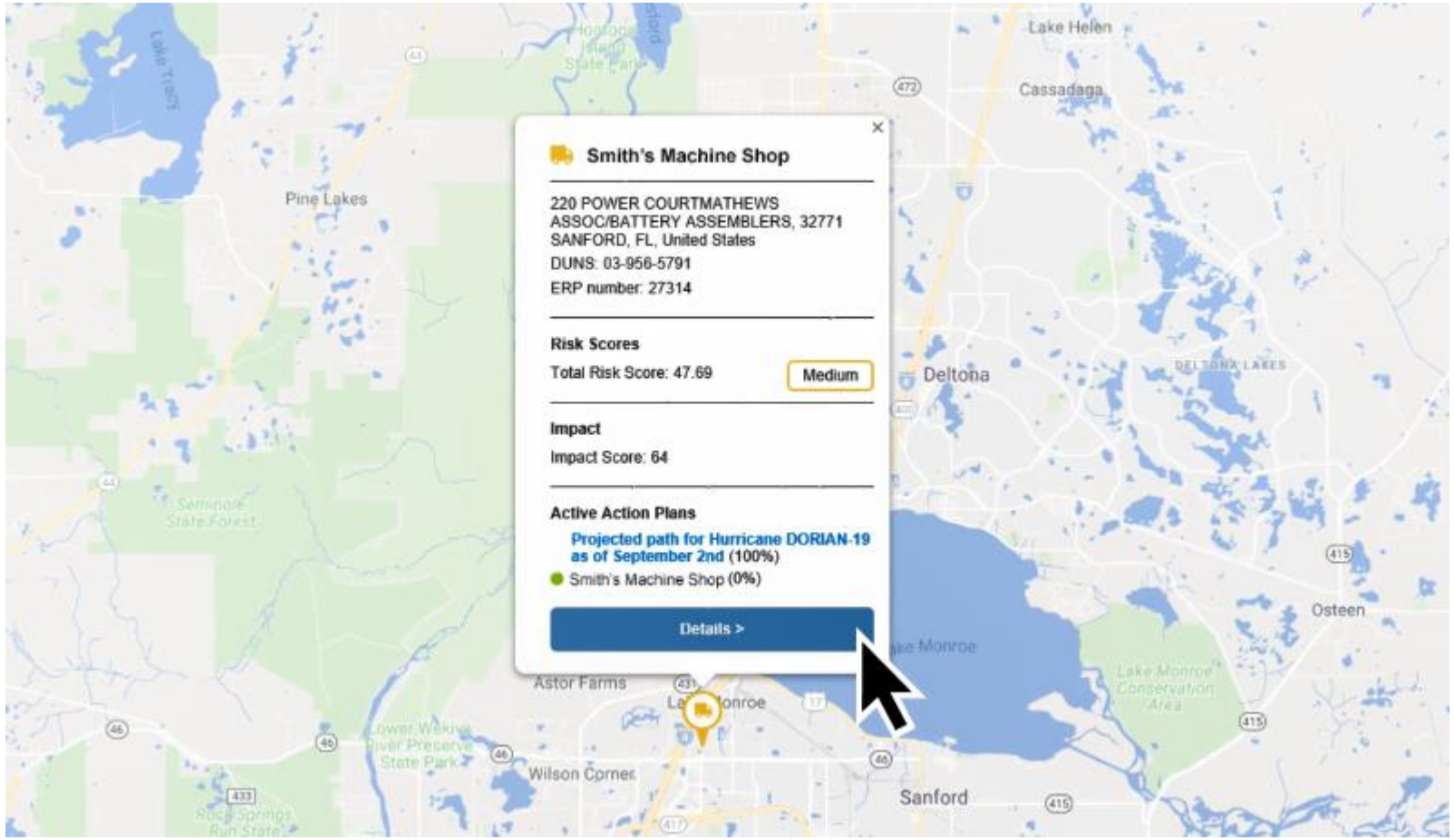
HealthMark™ Search

The HealthMark is a predictive analytic between 1 and 5 that utilizes private company trade and payment data, firmographic data and our aggregated industry and geographic insights to identify private companies likely to experience financial distress.

SEARCH FOR A COMPANY HEALTHMARK

RISK?
riskmethods
RAPIDRATINGS


World Map
Analytics
Risk Objects
Messages
Impact Analyzer
Action Planner
Tropical cyclone
KANSAS
MISSOURI
KENTUCKY
WEST VIRGINIA
VIRGINIA
OKLAHOMA
TENNESSEE
ARKANSAS
MISSISSIPPI
ALABAMA
GEORGIA
SOUTH CAROLINA
TEXAS
LOUISIANA
FLORIDA
Washington
St. Louis
Louisville
Nashville
Atlanta
Charlotte
Jacksonville
Miami
Tampa
Orlando
Savannah
Wilmington
Richmond
Virginia Beach
Oklahoma City
Dallas
Fort Worth
Houston
San Antonio
Austin
New Orleans
Nassau
The Bahamas
Gulf of Mexico


Smith's Machine Shop
220 POWER COURTMATHEWS ASSOC/BATTERY ASSEMBLERS, 32771
SANFORD, FL, United States
DUNS: 03-956-5791
ERP number: 27314
Risk Scores
Total Risk Score: 47.69
Medium
Impact
Impact Score: 64
Active Action Plans
Projected path for Hurricane DORIAN-19 as of September 2nd (100%)
Smith's Machine Shop (0%)
Details >
Lake Helen
Cassadaga
Pine Lakes
Deltona
Osteen
Astor Farms
Wilson Corner
Sanford

4 Tasks (0 active, 4 inactive, 0 done)

Initial Research 3.0

Task activated by

Assess if risk occurrence affects business relation, operations or the like. If yes then implement further task(s).

Are there any open orders for this supplier? Please only write "Yes" or "No"

Task activated by

If so please write "Yes" or "No". Do not attach any proprietary data.

Did you contact the supplier?

Task activated by

Issuing a SCAR in iQuAD is required for all Red (0%-64%) suppliers. If a SCAR was required attach the SCAR document or SCAR reference number in iQuAD and document the suppliers written response.

Did the supplier provide mitigation plans/respond to the SCAR?

Task activated by

If so upload their mitigation plan in the drop files to attach section below. If a SCAR was issued attached the suppliers response. Do not attach any proprietary data.

World Map | Analytics | Risk Objects | Messages | Impact Analyzer | Action Planner

Text Search

☑ My Plans

Response

Select Response

Risk Objects

Select Risk Objects

Risk Areas

Select Risk Areas

Risks

Select Risks

Indicators

Select Indicators

Action Plan Creation Date

from | to

Filter | Reset

Action Planner Overview

My To-Do (0) | Active (91) | Done (389)

Title	Feedback Requested	Response
Hurricane Dorian forces evacuation in South Carolina, Georgia and Florida, US	1/1	0 0 0
FTC to probe Verizon and AT&T on advertising practices	1/1	0 0 0
Projected path for Tropical Cyclone DORIAN-19 as of August 29th	1/1	0 0 0
Verizon faces GDPR probe as WhatsApp decision looms	1/1	0 0 0
Indicator GDMS Overall Performance Rating value: High risk alert	1/1	0 0 0
Indicator GDMS Overall Performance Rating value: Medium risk	1/1	0 0 0
Indicator GDMS Overall Performance Rating value: Medium risk	1/1	0 0 0
Indicator GDMS Overall Performance Rating value: Medium risk	1/1	0 0 0
Indicator GDMS Overall Performance Rating value: Medium risk	1/1	0 0 0
Mathews Associates		

< 1 2 3 4 5 6 >

Risk Objects | Messages | Impact Analyzer | Action Planner

RapidRatings Financial Health

Risk Score

76.92

Risk Score 80.0

Set N/A

Freeze

SUPPLIER

Subscribed

Financial Health Rating

Smith's Machine Shop

The FHR is a number on a scale of 1 - 100 and is a measure of default risk in the short- term. It is derived from Core Health and Resilience analysis, which incorporates a company's facility to meet internal and external obligations in the short-term.

SUPPLIER 17.06.2019 04:33

Indicator Financial Health Rating value: High

RapidRatings Score : 0-39 (High); Reporting Period End Date : 2019-06-12. For more details please refer to FHR Report (https://portal.rapidratings.com/report/?reportFormat=pdf&companyId=10884...

Accepted on 17.06.2019 at 04:33 by System

Risk Score 80.0

Set N/A

Freeze

SUPPLIER

Subscribed

Simulated Financial Health Rating

Smith's Machine Shop

The Simulated FHR is the same as the FHR but with extraordinary or temporary items excluded from the calculation. The Simulated FHR should always be displayed with the FHR to give context to a rating.

SUPPLIER 17.06.2019 04:33

Indicator Simulated Financial Health Rating value: High

RapidRatings Score : 0-39 (High) ; Reporting Period End Date : 2019-06-12. For more details please refer to FHR Report (https://portal.rapidratings.com/report/?reportFormat=pdf&companyId=10884...

Accepted on 17.06.2019 at 04:33 by System

Risk Score 80.0

Set N/A

Freeze

SUPPLIER

Subscribed

Core Health Score

Smith's Machine Shop

The CHS is a number on a scale of 1 - 100 and is a component of an FHR which represents the core financial health of a company irrespective of its cash position. Measure of medium-term sustainability based on operational efficiency and competitiveness.

SUPPLIER 03.06.2019 04:30

Indicator Core Health Score value: High

RapidRatings Score : 0-39 (High) ; Reporting Period End Date : reportingPeriod. For more details please refer to FHR Report (fhrUrl) and Financial Dialogue (financialDialogueUrl). Automatic indicator...

Accepted on 03.06.2019 at 04:30 by System

Analytics | Risk Objects | Messages | Impact Analyzer | Action Planner

Indicator Message

< Go to Indicator Messages

Financial Health Rating

RapidRatings Financial Health

Created on 17.06.2019 at 04:33 by System
Source: RapidRatings

4 SUPPLIERS/CUSTOMERS

Indicator Financial Health Rating value: High

RapidRatings Score : 0-39 (High); Reporting Period End Date : 2019-06-12. For more details please refer to **FHR Report** and **Financial Dialogue**. Automatic indicator update based on RapidRatings data.

Accepted on 17.06.2019 at 04:33 by System

80 (80)

Risk Score already set

Please help us to optimize information accuracy by clicking on the buttons below!

Do you find this indicator message helpful?

Yes | No

Is your business affected?

Disrupted | Affected, but not disrupted | Not affected

Potentially affected Risk Objects based on name similarity

Total Risk Score

47.1

Smith's Machine Shop (SUPPLIER)

HARDWARE CUSTOM, COMMERCIAL, IT HARDWARE/SOFTWARE

MISSION SYSTEMS

Activate Action Plan

RAPIDRATINGS

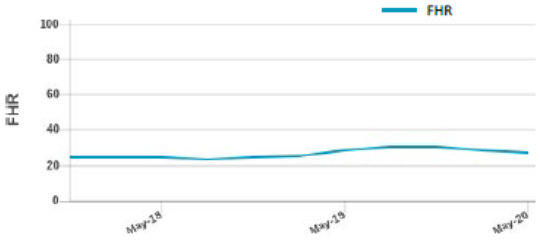
Pioneering Financial Health.
We See What Others Don't.

Smith's Machine Shop

High default risk, with poor Core Health.

Our View: Smith's Machine Shop's Financial Health Rating (FHR™) was a very unimpressive 28 (0=worst, 100=best) for the four quarters ending May 03, 2019, and represents a 1 point downgrade as compared to a year earlier. This rating sustains the company in the bottom half of our High Risk group, with an estimated probability of default of 3.74% over the next 12 months. This FHR and the default risk level are the result of Poor Core Health and current weakness in leverage and liquidity.

Figure 1: FHR Trend, Q3 2017 to Q1 2020



The FHR™ Report

Corporate Risk Analysis

Financial Period: May 03, 2019, (fiscal Q1 2020)
FHR Release Date: June 12, 2019
Ticker: SMITH
Sector: Mechanical
Address: 1234 Machine Way, Scottsdale, AZ, USA, 85257

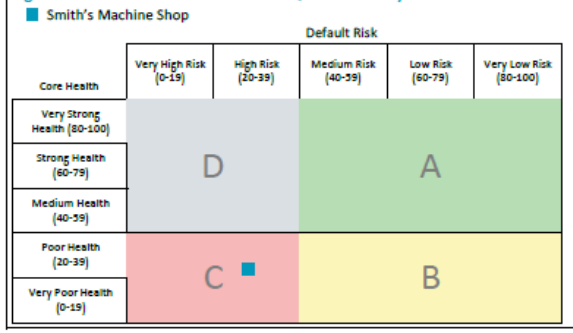
FHR: 28
Risk Level: High Risk
Estimated Probability of Default: 3.74%
Annual Delta: -1 rating points
Core Health: 24 (Poor Health)

Table 1: Key Data and Ratio (USD B)

	2018	2019	Q1 2020
Financial Health Rating	26	29	28
Core Health Score	12	14	24
Simulated FHR	26	29	28
	2018	**2019**	**Q1 2020**
Total Assets (B)	122.28	111.82	109.89
Total Liabilities (B)	106.91	111.57	109.78
Total Revenues (B)	78.66	90.62	91.17
EBITDA (B)	5.35	7.87	8.16
Total Rev / Total Asset	0.64	0.81	0.83
Op Profit / Total Rev (%)	-4.24	-0.21	0.56
Op Profit / Interest Exp	-1.39	-0.08	0.20
FCF / Total Debt	0.10	0.10	0.09
ROCE (%)	-4.54	-0.36	0.88

Very Low Risk (80 - 100) Low Risk (60 - 79) Medium Risk (40 - 59) High Risk (20 - 39) Very High Risk (0 - 19)

Figure 2: Core Health and Default Risk Quadrant Analysis



Quadrant C: These companies demonstrate poor to very poor Core Health (suggesting the need for efficiency improvements) combined with a high to very high risk of default over the next year.

The *Core Health Score (CHS)* is a measure of medium-term sustainability based on operational efficiency and competitiveness.

The *Financial Health Rating (FHR)* is a measure of default risk in the short- term. It is derived from Core Health and Resilience analysis, which incorporates a company's facility to meet internal and external obligations in the short-term.

Smith's Machine Shop

Financial Health Rating (FHR):	28, High Risk	Estimated Probability of Default (EPD):	3.74%
Core Health Score (CHS):	24, Poor Health	Financial Period:	May 03, 2019 (Q1 2020)

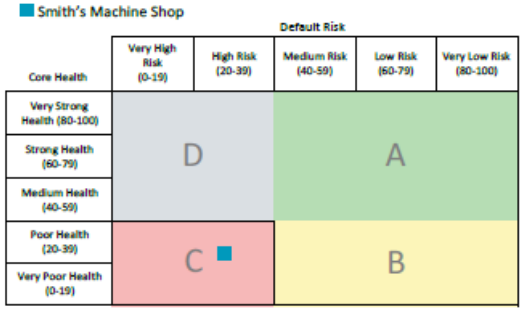
High default risk, with poor Core Health.

Quadrant C: These companies demonstrate poor to very poor Core Health (suggesting the need for efficiency improvements) combined with a high to very high risk of default over the next year.

Dialogue Context:

Companies which fall into Quadrant C should be able to discuss their plan to deliver significant improvement/relief in some or all of the areas discussed in this report within a reasonable time frame.

Figure 1: Risk Quadrant Analysis



Section 1: Priority Items for Financial Review

Table 1 below presents the prioritized review items and recommended questions based on our analysis of the financial statements ending 05/03/2019.

Table 1: Prioritized Items of Concern for Discussion

Items of Concern (5)	
1. Leverage: The company has a significant level of debt at $53,524 M, which is 49% of total assets. Do you expect to maintain this level of leverage for the next 12 months?	See Page 2
2. Profit Margins: The company's operating profit margin (0.6%) is positive, however the net profit margin is negative (-1.5%). What margins do you expect for the next fiscal year?	See Page 3
3. Interest Coverage: The interest coverage ratio was 0.2x, meaning the company was unable to fully cover its interest ($2,591 M) with operating profit ($512 M). Do you expect your interest obligation to change materially over the next year, and do you expect to cover this through operating profit?	See Page 4
4. Working Capital: The company's Current Ratio is 0.77x, and this is down on last period (0.8x). What is your target Current Ratio and will you reach this level of working capital in the next 12 months?	See Page 5
5. CFO: Cash From Operations (CFO) for the period is positive ($6,514 M), however was still only 0.15x of current liabilities. What are your expectations for CFO in the next fiscal year?	See Page 6

World Map | Analytics | Risk Objects | Messages | Impact Analyzer | Action Planner

Action Planner Overview > Indicator Financial Health Rating value: High >

Add Task | Deactivate Action Plan

5 Tasks (0 active, 5 inactive, 0 done)

Did you review the suppliers internal GDMS scorecard, if available?

Task activated by

Review the suppliers internal scorecard metrics before contacting the supplier. Identify areas of concern and communicate those concerns to the supplier. Record the suppliers response. GDMS scorecards are not available for Transactional suppliers.

Are there any open orders for this supplier? Please only write "Yes" or "No"

Task activated by

If so please write "Yes" or "No". Do not attach any proprietary data.

Did you review the Financial Health Report (FHR) for this supplier?

Task activated by

If this supplier has high financial risk review the Financial Health Report (FHR) and review key areas of concern within the report. Identify whether or not this suppliers financial risk is trending down.

Did you contact the supplier and use the Financial Dialogue report to guide discussions?

Task activated by

If this supplier has high financial risk use the Financial Dialogue report to guide discussions with the supplier. This report will highlight key areas of concern. Record the suppliers answers to the areas of concern outlined in the report.

World Map | Analytics | Risk Objects | Messages | Impact Analyzer | Action Planner

Risk Score		
20.0 Set N/A Freeze	SUPPLIER **GDMS Cost Rating** General Dynamics Mission Systems Enterprise Procurement scorecard metric. The Cost primary category includes Total Spend (rolling), Total Open Commits, Cost Savings, and Premium Freight/Added Costs subcategories. Please visit MicroStrategy to view more details on Enterprise Procurement scorecards.	SUPPLIER 13.08.2019 15:26 **Indicator GDMS Cost Rating value: Very low risk** General Dynamics Mission Systems Score: 96% -100% (Excellent). Reporting Period End Date: 7.28.19. For more details please refer to GDMS MicroStrategy Internal Systems (http://reporting.gd-ais.com... Accepted on 13.08.2019 at 15:26 by riskmethods
60.0 Set N/A Freeze	SUPPLIER **GDMS Overall Performance Rating** General Dynamics Mission Systems Enterprise Procurement scorecard metric. The Overall category includes the four primary categories Delivery, Risk & Criticality, Cost, and Service. Please visit MicroStrategy to view more details on Enterprise Procurement scorecards.	SUPPLIER 13.08.2019 15:27 **Indicator GDMS Overall Performance Rating value: Medium risk** General Dynamics Mission Systems Score: 65% -79% (Issues, Corrective Action Needed). Reporting Period End Date: 7.28.19. For more details please refer to GDMS MicroStrategy Internal Systems (http... Accepted on 13.08.2019 at 15:27 by riskmethods
80.0 Set N/A Freeze	SUPPLIER **GDMS OTD Score January-December 2018** General Dynamics Mission Systems Enterprise Procurement scorecard metric. The OTD sub-category metric is rated under the Delivery primary category. Please visit the SCM OTD Dashboard in MicroStrategy to view more details on the January-December 2018 overall OTD scores.	SUPPLIER 12.03.2019 17:50 **Indicator GDMS OTD Score January-December 2018 value: High risk alert** General Dynamics Mission Systems Score: 0% -64% (Management Attention Needed). Reporting Period Jan.18-Dec.18. For more details please refer to GDMS MicroStrategy Internal Systems: GDMS MicroStrategy... Accepted on 12.03.2019 at 17:51 by riskmethods

Attachments

World Map | Analytics | Risk Objects | Messages | Impact Analyzer | Action Planner

Indicator Message

< Go to Indicator Messages

GDMS Overall Performance Rating

Reliability

Created on 13.08.2019 at 15:27 by riskmethods

1 SUPPLIER/CUSTOMER

Source: General Dynamics Mission Systems Internal Data

Indicator GDMS Overall Performance Rating value: Medium risk

General Dynamics Mission Systems Score: 65%-79% (Issues, Corrective Action Needed). Reporting Period End Date: 7.28.19. For more details please refer to GDMS MicroStrategy Internal Systems - Your risk value : 72%

Accepted on 13.08.2019 at 15:27 by riskmethods

60 (60)

Risk Score already set

Please help us to optimize information accuracy by clicking on the buttons below!

Do you find this indicator message helpful?

Yes | No

Is your business affected?

Disrupted | Affected, but not disrupted | Not affected

Potentially affected Risk Objects based on name similarity

Total Risk Score

48.16

ABRAMS AIRBORNE MFG. INC. (SUPPLIER)

MECHANICAL

C4ISR TECHNOLOGIES, CYBER SYSTEMS, GROUND SYSTEMS, MARITIME & STRATEGIC SYS, MISSION SYSTEMS, OTHER, SPACE & INTELLIGENCE SYS

Action Plan (100%)

Supply Chain > Shared Reports > Supplier Scorecards > 2019 > Enterprise Procurement > 2019_Scorecards > 07_July > **07_July Scorecards**

Scorecard Criteria | **July-2019 Supplier Scorecards** | Commodity Scorecard Summary_July-2019 | Trend Aug2018-July2019

Full Company Name: | COMMODITY TEAM: Mechanical | SRM Type: Critical

[redacted] July-2019

Primary Performance Criteria	Subcategory Performance Criteria	Primary Category Score	Trend vs. Last Period
Delivery	OTD DAYS LATE NUMBER OF LATE DELIVERIES	61%	↑
Risk & Criticality	BUSINESS CONTINUITY PLAN SUB-TIER SUPPLIER VISIBILITY RAPID RATINGS: FINANCIAL HEALTH RATING TOTAL OPEN COMMITS IMPACT TO LOB/PROGRAM	65%	→
Cost	TOTAL SPEND COST SAVINGS PREMIUM FREIGHT/ADDED COSTS	100%	↑
Service	RESPONSIVENESS TO INQUIRIES PURCHASE ORDER CORECTNESS RESOLVING ISSUES/SCARS	100%	→
Total Overall Score		72%	↑

Feedback/Comments:

Score Guide
Score = 96 to 100: Blue
Score = 80 to 95: Green
Score = 65 to 79: Yellow
Score = 0 to 64: Red

Score Definitions
Blue - Excellent/Above Average Performance
Green - On Plan or Ahead of Plan
Yellow - Escalation Action Needed
Red - Corrective Action Needed

GENERAL DYNAMICS
Mission Systems

World Map | Analytics | Risk Objects | Messages | Impact Analyzer | Action Planner

Action Planner Overview > Indicator GDMS Overall Performance Rating value: Medium risk >

Add Task | Deactivate Action Plan

5 Tasks (0 active, 0 inactive, 5 done)

Did you review the suppliers internal GDMS scorecard, if available? Susan Carpenter | Due Date

Task activated by Susan Carpenter

Review the suppliers internal scorecard metrics before contacting the supplier. Identify areas of concern and communicate those concerns to the supplier. Record the suppliers response. GDMS scorecards are not available for Transactional suppliers.

Done by Susan Carpenter on 24.08.19 at 21:59

Is GDMS the cause of the yellow or red supplier rating? Susan Carpenter | Due Date

Task activated by Susan Carpenter

If GDMS is the cause of the yellow or red supplier rating please provide a description of how we negatively impacted the suppliers score. Also indicate what actions were taken by GDMS to correct the issue.

Done by Susan Carpenter on 24.08.19 at 21:59

Susan Car... | Due Date

Has a Supplier Corrective Action Request (SCAR) been created in iQuAD and issued to the supplier or has a written explanation of rating been uploaded?

Task activated by Susan Carpenter

A Supplier Correction Action Request (SCAR) or written explanation is required for all suppliers with an overall score of red, 0%-64%. If a SCAR is issued it must be documented using the GDMS internal tool, iQuAD. If only a written action is required documentation is requir...

Done by Susan Carpenter on 24.08.19 at 22:01

Are there any open orders for this supplier? Please only write "Yes" or "No" Susan Carpenter | Due Date

Task activated by Susan Carpenter

If so please write "Yes" or "No". Do not attach any proprietary data.

Done by Susan Carpenter on 24.08.19 at 22:01

Did the supplier provide mitigation plans/respond to the SCAR? Susan Carpenter | Due Date

Task activated by Susan Carpenter

If so upload their mitigation plan in the drop files to attach section below. If a SCAR was issued attached the suppliers response. Do not attach any proprietary data.